

Department of Human Services

Federal Government

www.humanservices.gov.au

WHO WE ARE

The Australian Government Department of Human Services is about people and connecting them to the services they may need at different stages of their lives. We develop service delivery policy and provide access to social, health and other payments and services, including through our three main programmes; Centrelink, Medicare and Child Support.

MORE ABOUT US

We touch the lives of almost every Australian and each year we deliver more than \$140 billion in payments. Our services are provided through a variety of channels including digital, telephone and a network of over 400 service centres across Australia.

For more information, visit: www.humanservices.gov.au

WHO WE'RE LOOKING FOR

The department is looking for enthusiastic individuals with a desire to improve the services we offer. We seek committed individuals with a strategic focus and an innovative mind who want to contribute to making a change in the lives of Australians through the provision of high quality services and payments.

INSIDER INFO

Our LGBTI Network provides:

- A confidential environment for staff to connect
- Updates on LGBTI initiatives
- A consultation forum to provide input into initiatives
- An opportunity to network with other LGBTI professionals via our membership with Pride in Diversity.

QUICK FACTS

WHERE WE ARE

The department has offices and service centres across the country. Visit the Human Services website for locations.

WHAT WE DO

We are about people and connecting them to the services they may need at different stages of their lives.

OPPORTUNITIES

Visit www.humanservices.gov.au/corporate/careers/

QUALIFICATIONS REQUIRED

Qualifications required vary depending on the role.

CONTACT DETAILS

Please visit the Contact Us page on our website: www.humanservices.gov.au

SIZE

Approximately 35,000 employees.

BENEFITS

The benefits we offer are outlined in our Enterprise Agreement on the Human Services website.

“The department is committed to workplace diversity and inclusion and providing equal access and opportunity to all people.”



WORKING HERE...

Dylan Smith
Department of Human Services

I've been working here for six years and feel included, accepted and able to be honest about who I am. Through the LGBTI network, I'm able to reach out to new staff who, like me, might be a little unsure of their place in such a large department. We also have LGBTI inclusion training to promote awareness and we celebrate important days such as International Day Against Homophobia and Transphobia empowering staff to take pride in who they are.

I'm proud and happy to be working here where we are creating a safe space for everyone.