## **American Express**

#### www.americanexpress.com

#### **WHO WE ARE**

Established in 1850 and headquartered in New York City, American Express is a leading card issuer, innovative payment provider and renowned travel services company that provides award-winning service, cutting-edge information and expense management expertise.

#### **MORE ABOUT US**

American Express is a global service company, providing customers with access to products, insights and experiences that enrich lives and build business success.

A leader in global payments, American Express is the largest card issuer by purchase volume and operates a worldwide network that processes millions of merchant transactions daily. We offer the broadest array of payment, expense management and travel solutions for consumers, small businesses, midsize companies and large corporations.

American Express has more than 60,000 employees based in locations all around the world who provide innovative solutions and award-winning service. Our employees have earned Amex many honours, including an eighth consecutive J.D. Power and Associates award in 2014 for highest

customer satisfaction among U.S. credit card companies. We're also one of the "World's Most Admired Companies" (No. 8), according to FORTUNE'S 2015 ranking.

#### WHO WE'RE LOOKING FOR

We recognise and honour employees and teams who go above and beyond to provide our customers, clients and shareholders with extraordinary experiences – whether it's through providing outstanding customer service, or by leading the charge when it comes to product or process evolution.

#### **INSIDER INFO**

GLOBE (Gays, Lesbians and Others Building Equality) employee network promotes an inclusive community which embraces individuality and values acceptance.

Launched in February 2013, GLOBE already has over 400 supporters and a yearly calendar of events encourage everyone to embrace diversity.

GLOBE was thrilled to receive the 2014 Pride in Diversity AWEI Innovation Award for our Shop Small Campaign which dedicates support to the small business owners who do big things for us.

## **QUICK FACTS**

#### WHERE WE ARE

We're a global company with 130 locations around the world. In Australia and New Zealand we have offices in Sydney, Melbourne, Brisbane and Auckland.

#### WHAT WE DO

Our vision is to be the World's most respected service brand.

#### **OPPORTUNITIES**

Our exciting career areas can be explored at: *careers*. *americanexpress.com* 

#### **CONTACT DETAILS**

For more information, please visit: *careers*. *americanexpress.com* 

### SIZE

Over 60,000 employees. **BENEFITS** 

A range of benefits including work free birthday!

It's here at American
Express that I have grown
confident with who I am and
have developed on a personal
and professional level.



# WORKING HERE...

**Yazmin James** Centurion Relationship Manager

I feel privileged to work for American Express. It's here at American Express that I have grown confident with who I am and have developed on a personal and professional level. Integral to our company values is the significance placed on embracing diversity and inclusion. American Express embraces and respects that these differences make us achieve more when we come together.



